Viz lan

Receptionist User Manual



WELCOME PAGE

01

Begin by visiting the VizMan web portal using a laptop or desktop browser.

Begin by opening the VizMan mobile app on your smartphone or tablet.





LOGIN - STEP 1



Enter your registered **mobile number and password.**

Click **Sign In** to proceed.





02 CHECK-IN

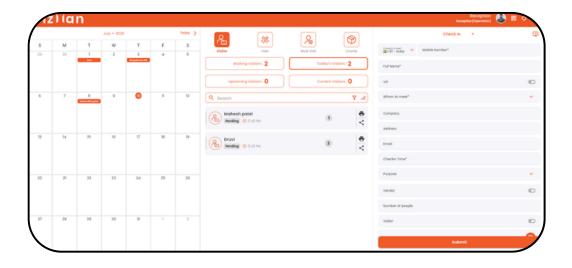


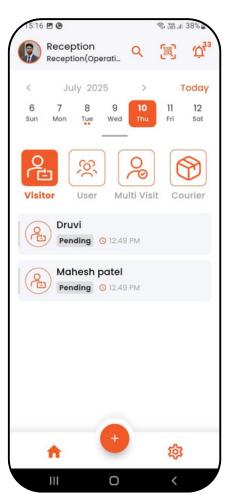
Don't worry — sending invites won't take much of your time. It's quick, easy, and hassle-free.



Click **Dropdown** to proceed for Web.

Click **+(Plus Icon)** to proceed for Mobile Application.

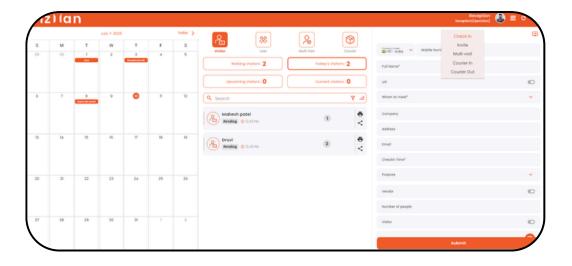


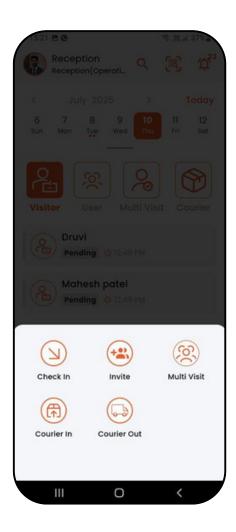




Click **Check-In** to proceed for Web.

Click **Check-In** to proceed for Mobile Application.

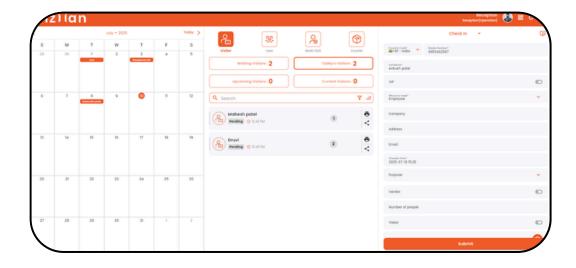


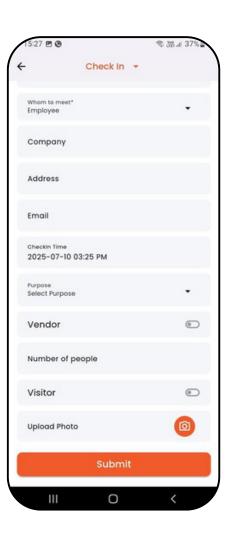




Fill the **necessary fields**.

Once done, click **Submit.**

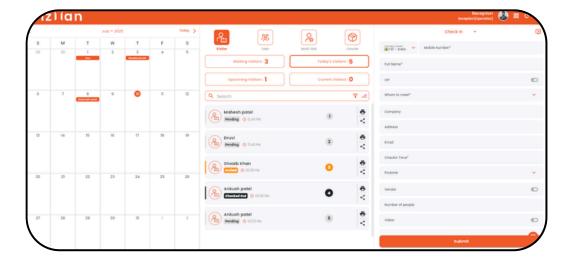


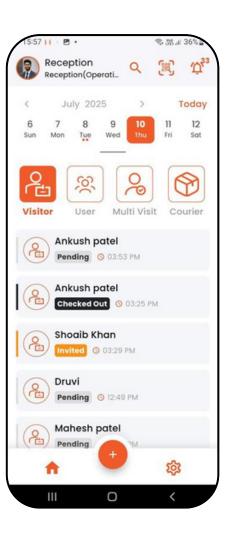




Invited Visitor will show on Visitor tab.

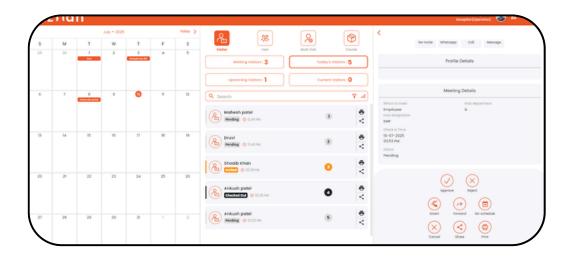
Click on particular Visitor.

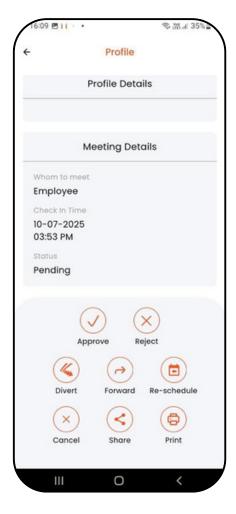


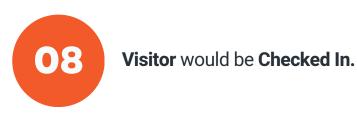


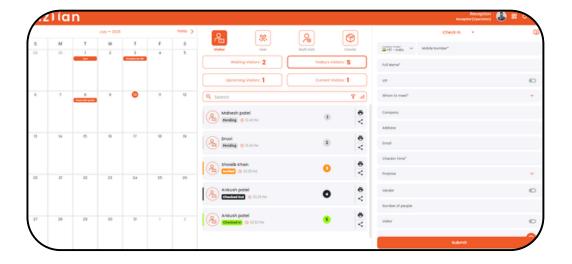


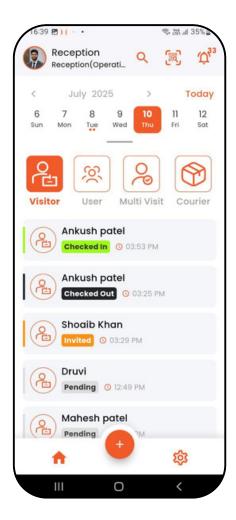
It will show the details of the **Visitor**. Click on **Approve**.







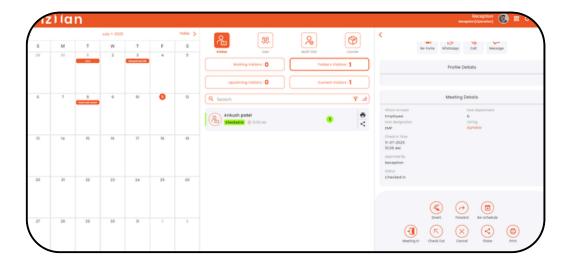


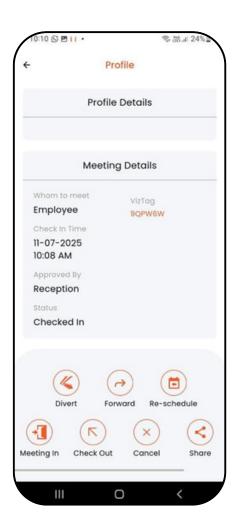




If the **meeting** is started then,

• Click on **Meeting In.**

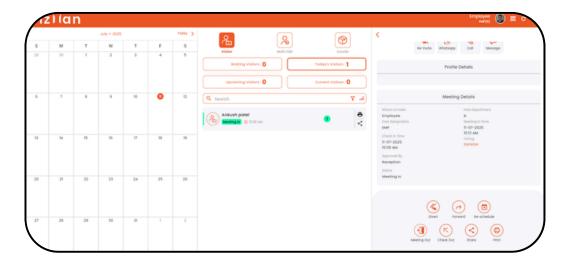


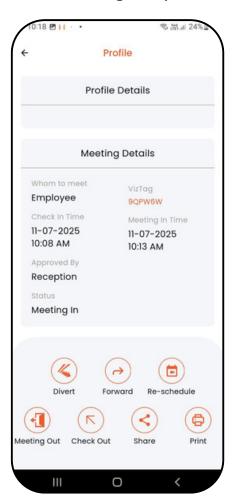




If the **meeting** has ended then,

• Click on Meeting out. (Here Only Host (User) can do meeting out)

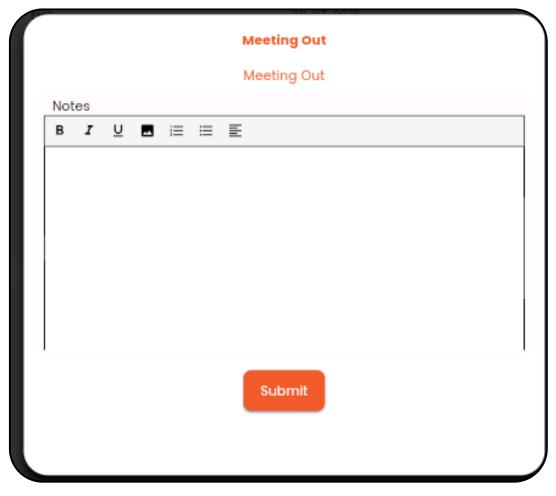






Host can add the notes.

Once done, click **Submit** for Meeting Out.

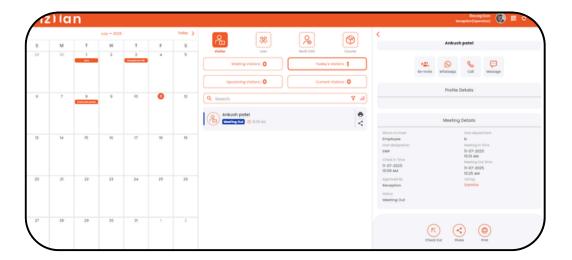


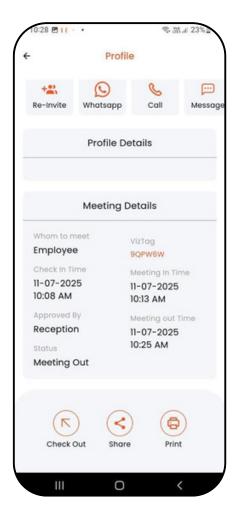




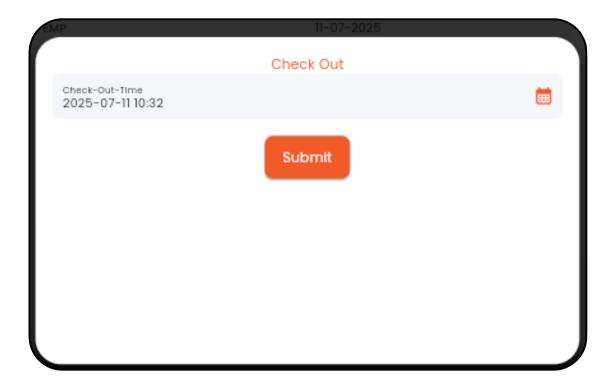
Once, **Visitor** have completed work.

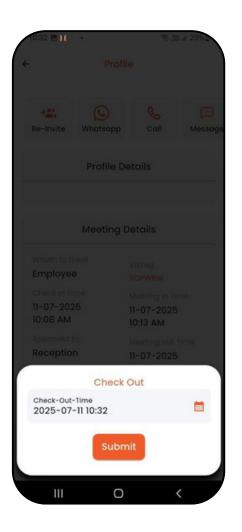
Click on Check-out.





Select **Check out** time.
Click on **Submit.**

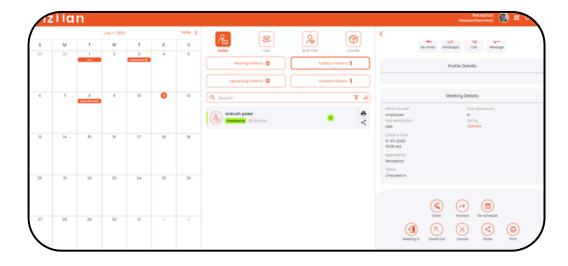


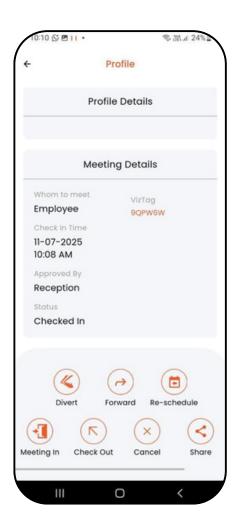




If **Host** (whom to meet) not available to meet.

• Click on **Divert** to someone else.

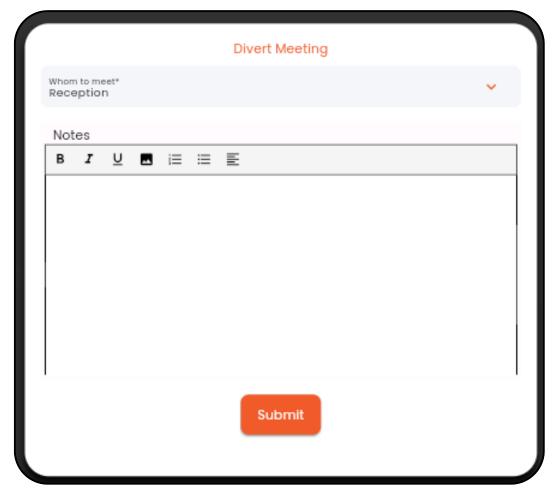


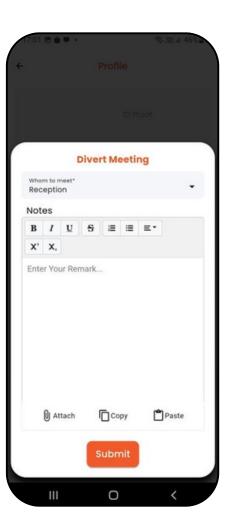




Select other **User** (Whom to divert) to **Divert** and add note.

Once Done, Click on **Submit**.

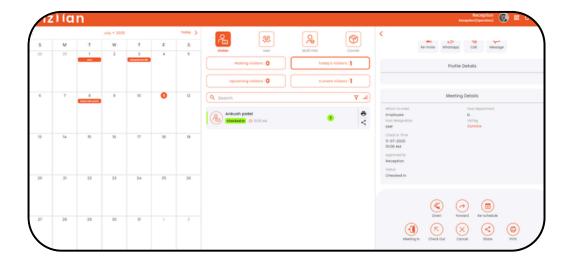


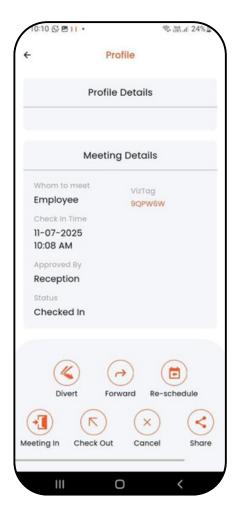




If **Employee** is not available to meet at same date.

• Click on Forward to someone else after Check-In.

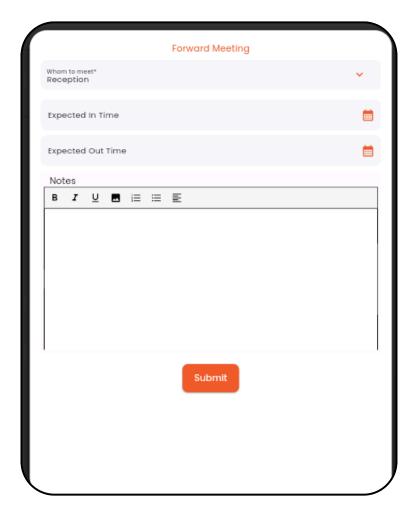


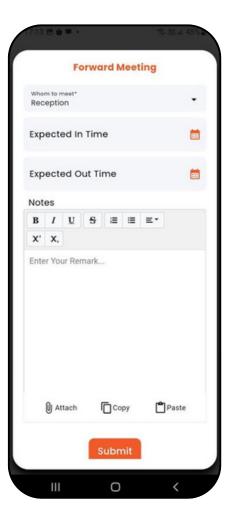




Select other **User** (Whom to Forward) to **Forward** and Fill the **necessary fields**.

Once Done, Click on **Submit**.

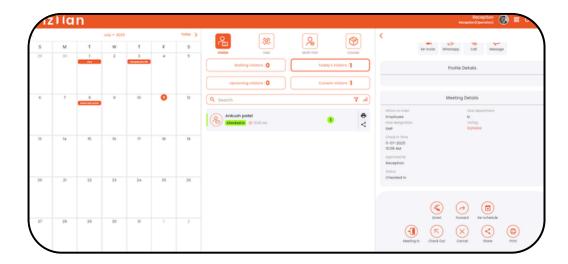


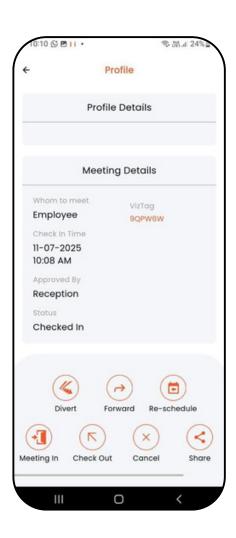




If **Employee** not available to meet, then **Re-Schedule** the meeting.

• Click on Re-Schedule.



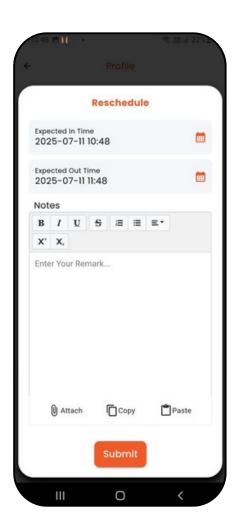




Select the **Expected In Time** and **Expected Out Time**.

Once Done, Click **Submit.**

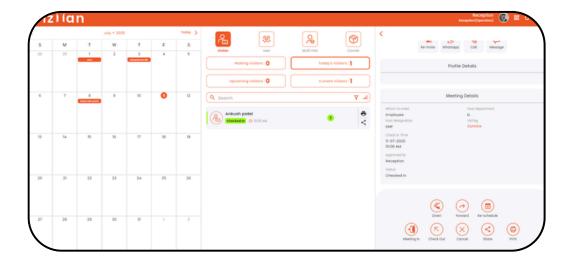


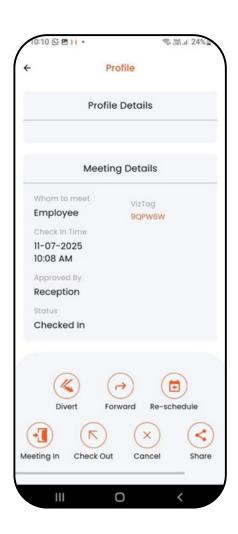




If the Receptionist want to Cancel the meet then,

• Click on Cancel.

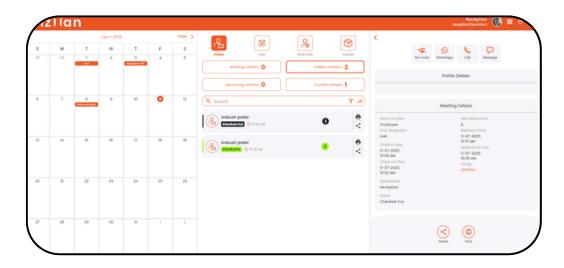


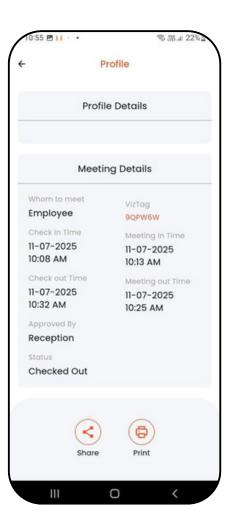




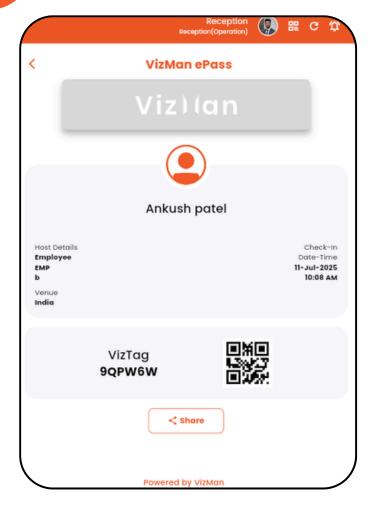
If the Receptionist want to Share the details then,

• Click on Share.





Click on Share.

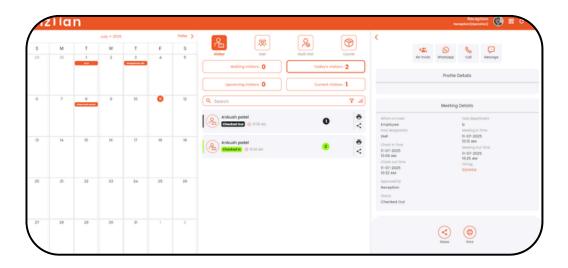


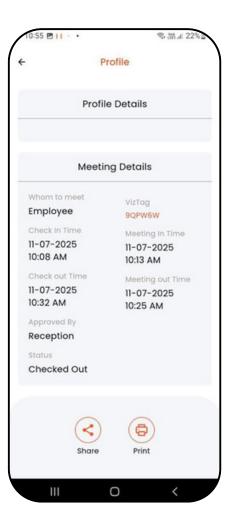




If the Receptionist want to Print the details then,

• Click on Print.

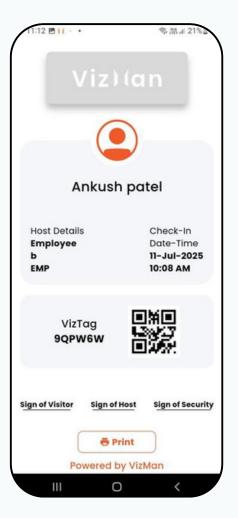




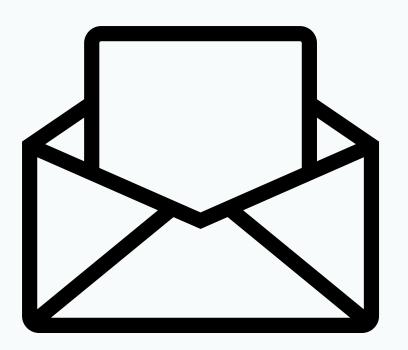
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Click on Print.





02 INVITE

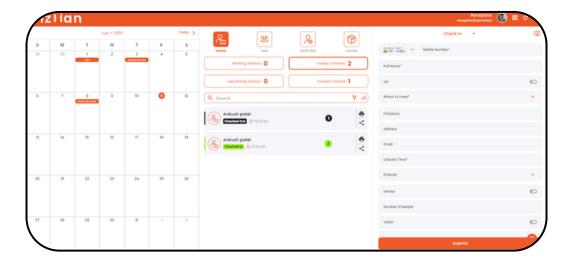


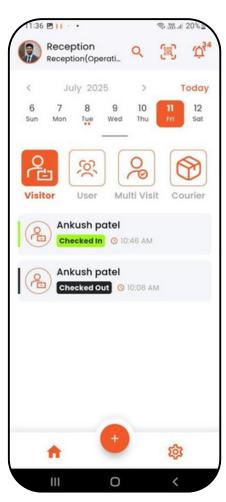
Don't worry — sending invites won't take much of your time. It's quick, easy, and hassle-free.



Click **Dropdown** to proceed for Web.

Click **+(Plus Icon)** to proceed for Mobile Application.

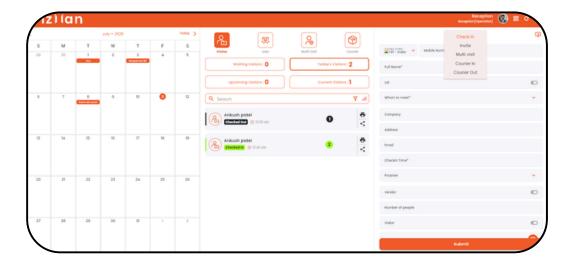


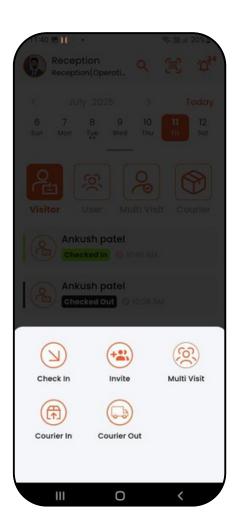




Click **Invite** to proceed for Web.

Click **Invite** to proceed for Mobile Application.

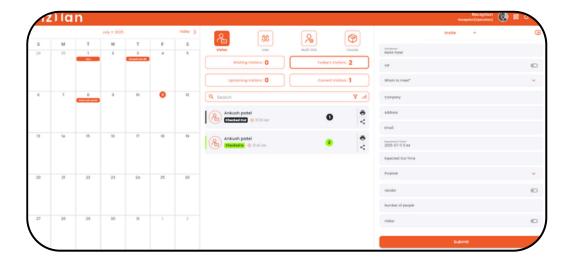


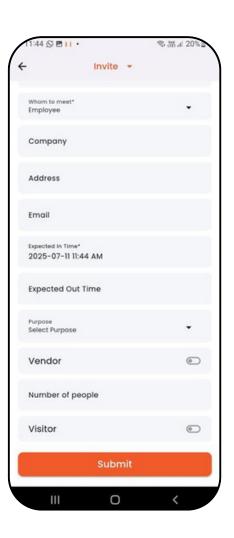




Fill the **necessary fields**.

Once done, click **Submit.**

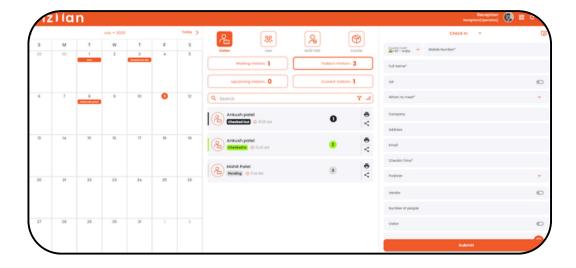


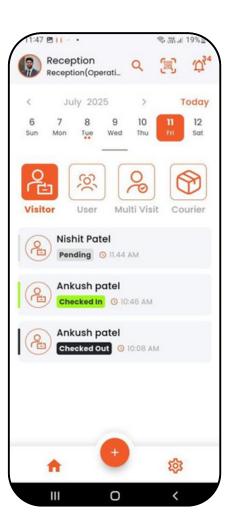




Invited Visitor will show on Visitor tab.

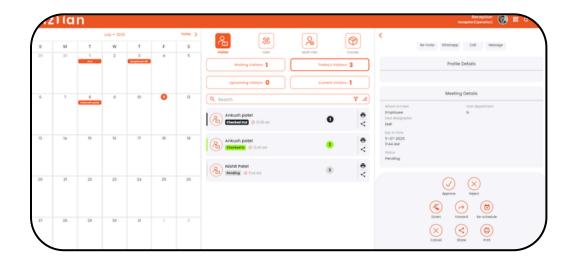
Click on particular Visitor.

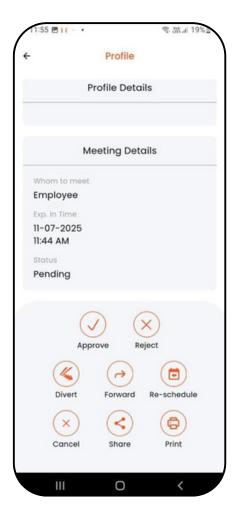




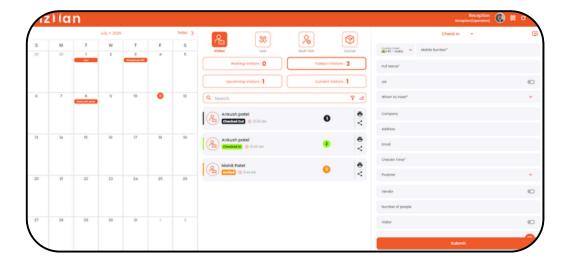


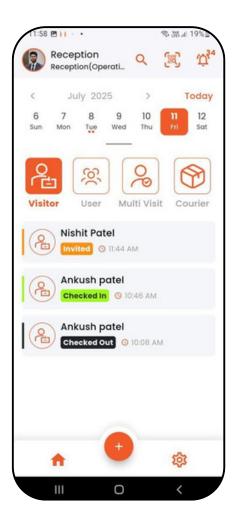
It will show the details of the **Visitor**. Click on **Approve**.



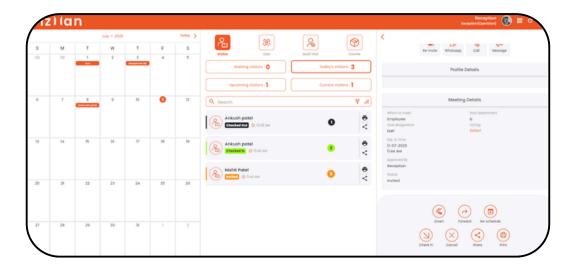


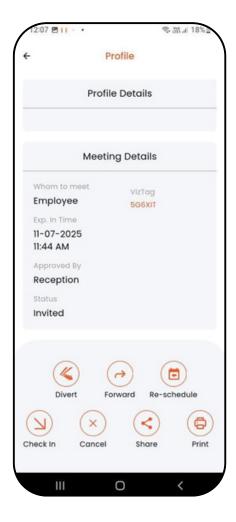








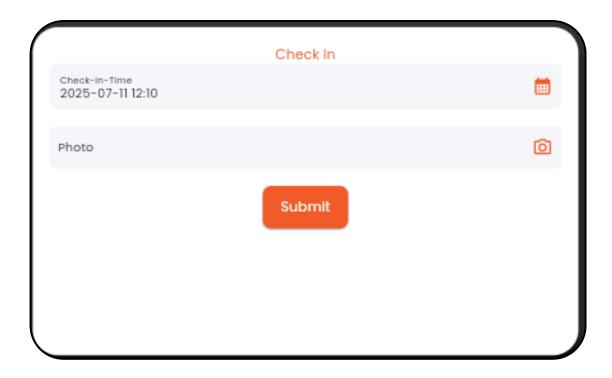


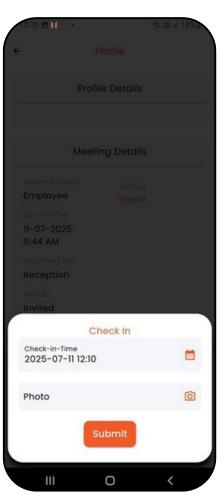




Select the Check-In time and Upload photo (Optional).

Click on **Submit**. (If the Manual Check-in option is on in Account setup)

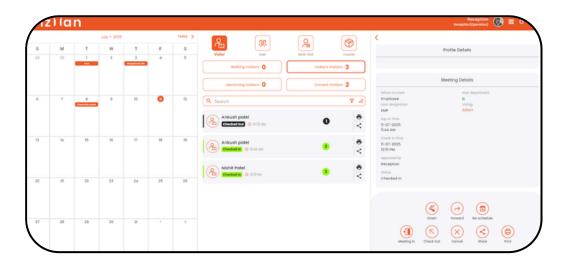


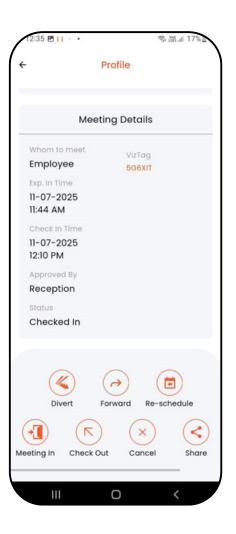




If the **meeting** is started then,

• Click on **Meeting In.**



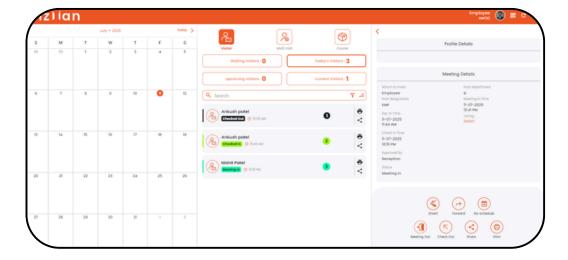


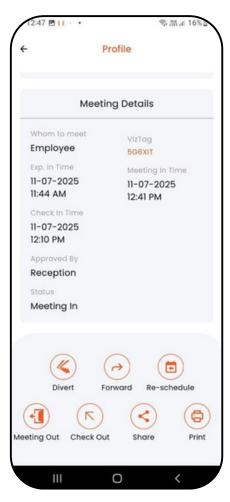
34

If the meeting has ended then,

• Click on Meeting out.(Here Only Employee can do meeting out because visitor came to

meet Employee)

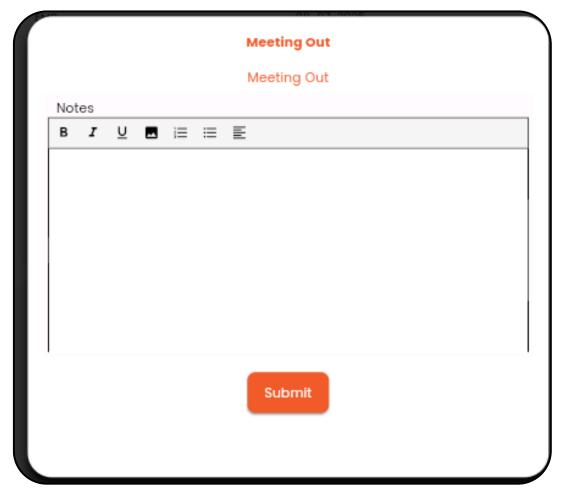


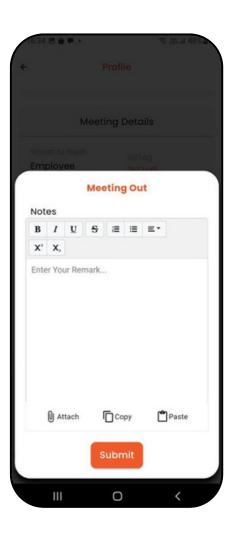




Employee can add the notes.

Once done, click **Submit.**

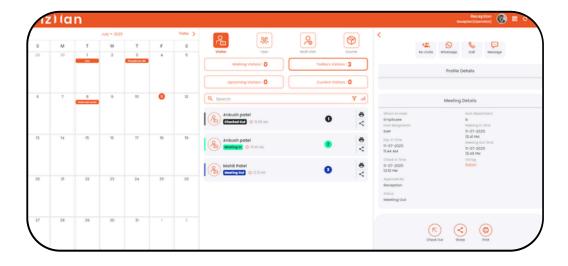


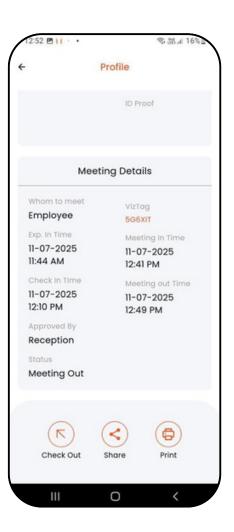


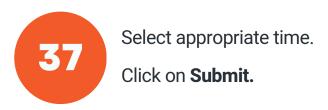


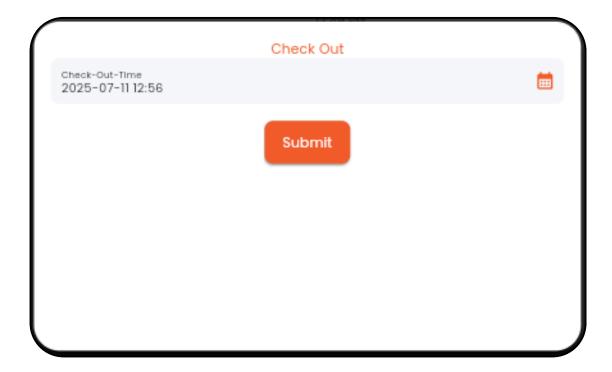
Once, **Visitor** have completed work.

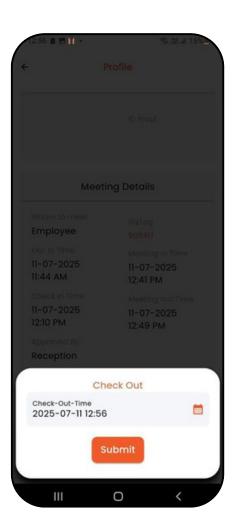
Click on Check-out.







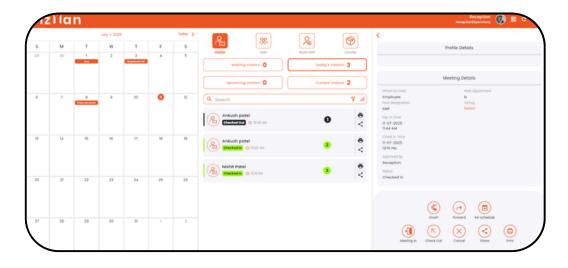


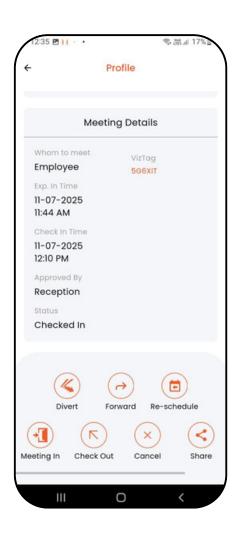




If **Employee** not available to meet.

• Click on **Divert** to someone else.

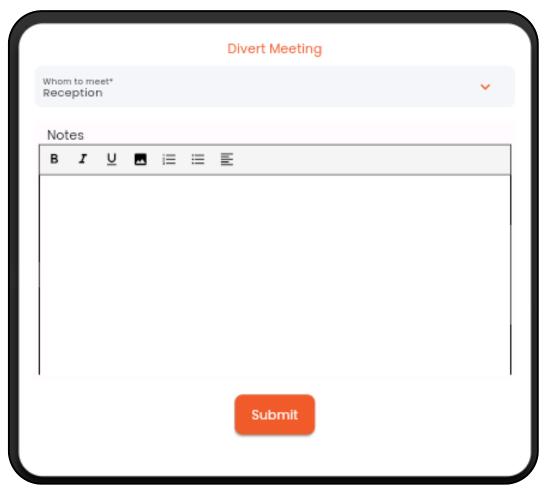


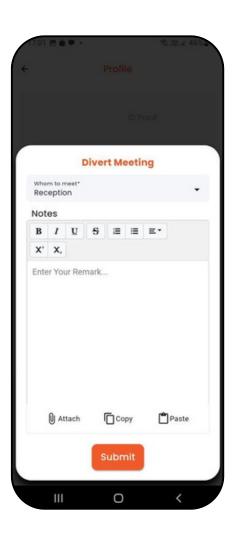




Select other **Employee** to **Divert** and add note.

Once Done, Click on **Submit**.

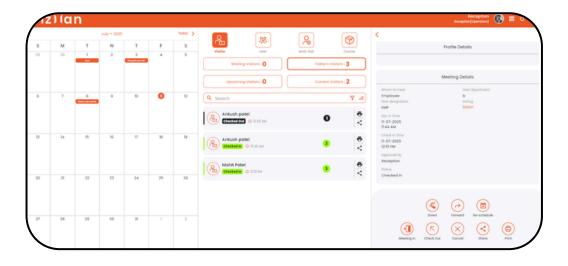


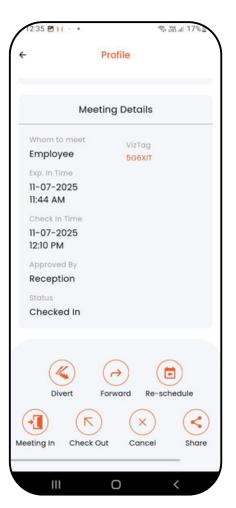




If **Employee** is not available to meet at same date.

• Click on Forward to someone else before Check-In.

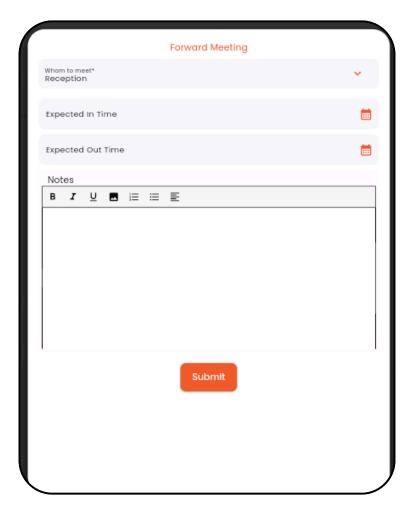


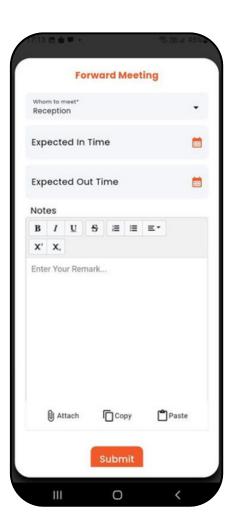




Select other **Employee** to **Forward** and Fill the **necessary fields.**

Once Done, Click on **Submit.**

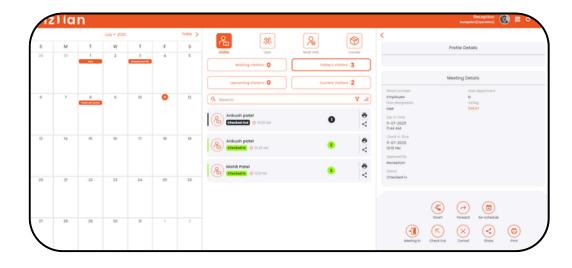


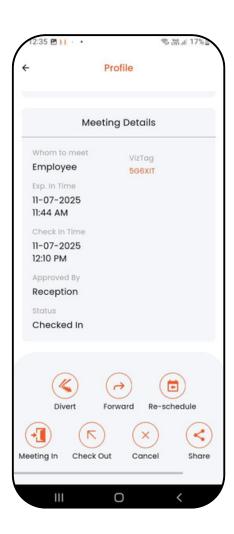




If **Employee** not available to meet, then **Re-Schedule** the meeting.

• Click on Re-Schedule.

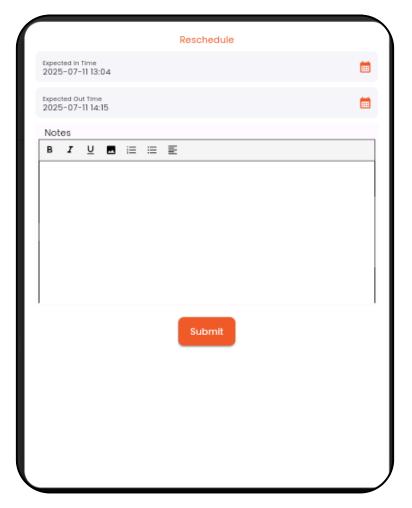


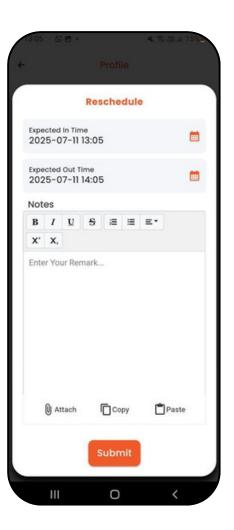




Select the **Expected In Time** and **Expected Out Time**.

Once Done, Click **Submit.**

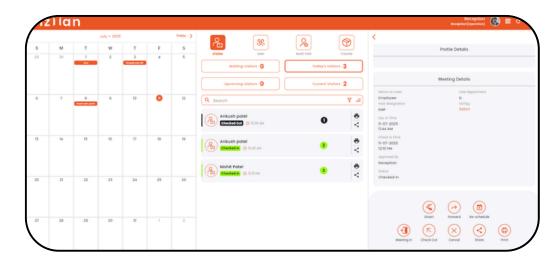


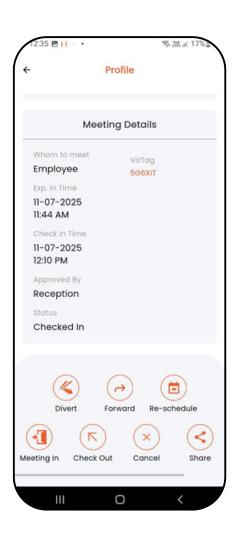




If the Receptionist want to Cancel the meet then,

• Click on Cancel.

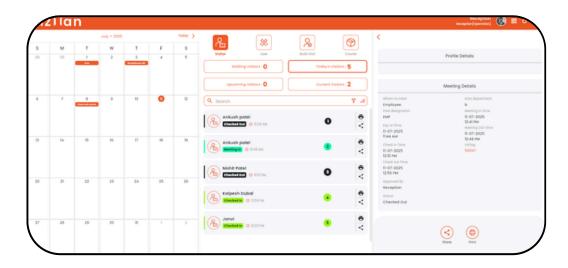


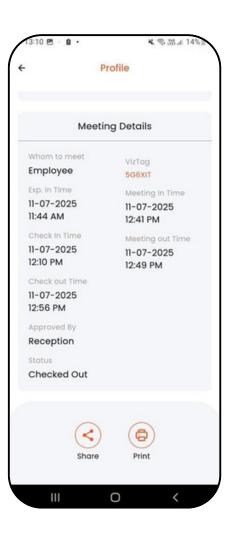




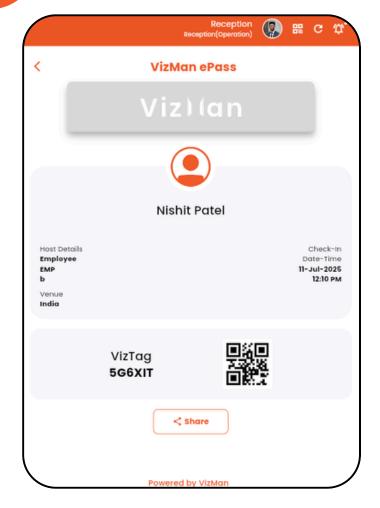
If the Receptionist want to Share the invite then,

• Click on Share.





Click on Share.

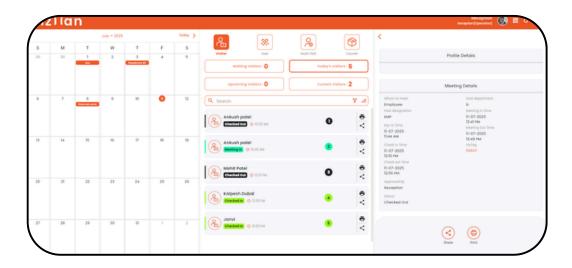


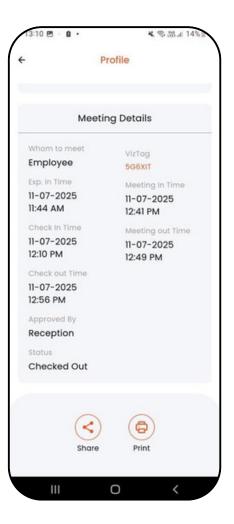




If the **Receptionist** want to **Print** the invite then,

• Click on Print.

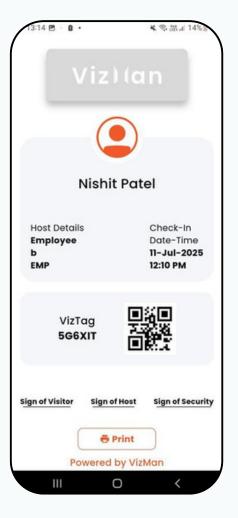






Click on Print.





03 MULTI-VISIT

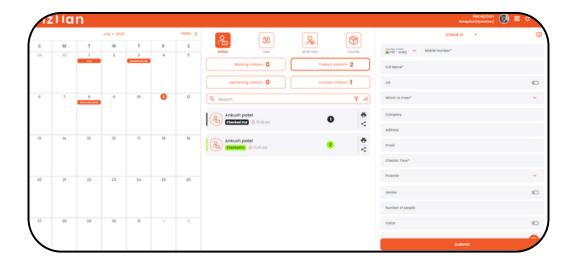


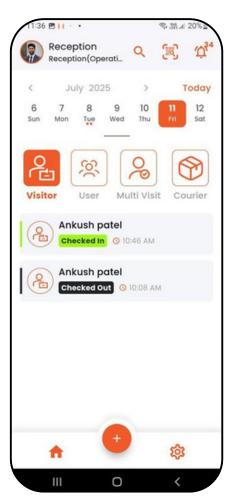
Coordinating multiple visits is simple and efficient — it won't take more than a few moments of your time.



Click **Dropdown** to proceed for Web.

Click **+(Plus Icon)** to proceed for Mobile Application.

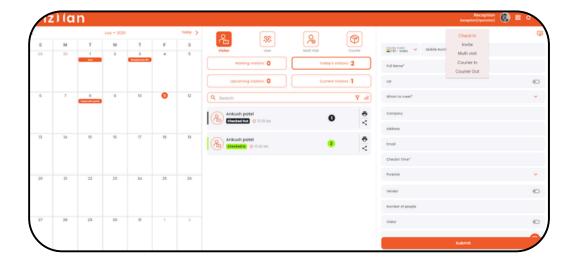


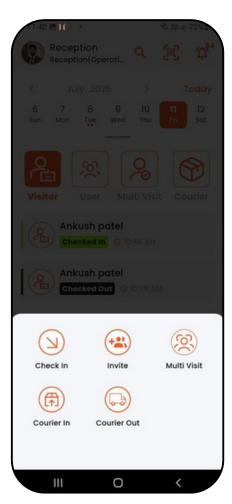




Click **Multi-Visit** to proceed for Web.

Click **Multi-Visit** to proceed for Mobile Application.

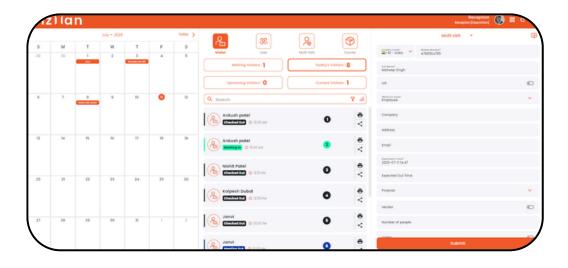


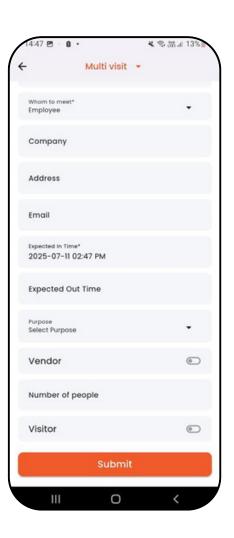




Fill the **necessary fields**.

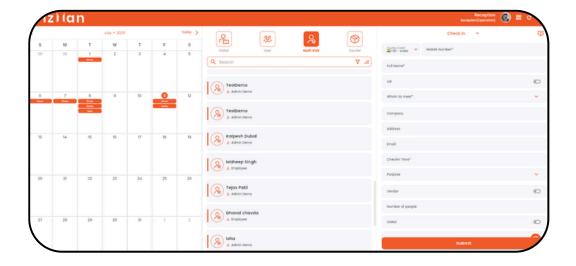
Once done, click **Submit**.







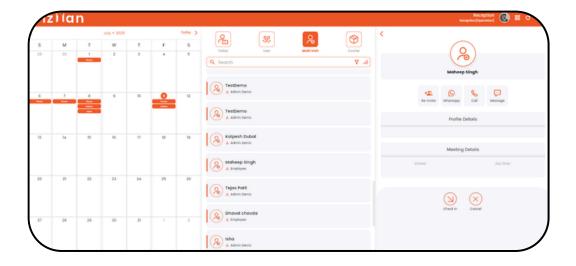
Invited Visitor will show on **Multi Visit tab.**Click on particular **Visitor.**

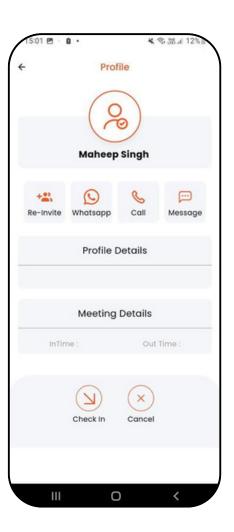






It will show the details of the **Visitor**. Click on **Check In**.

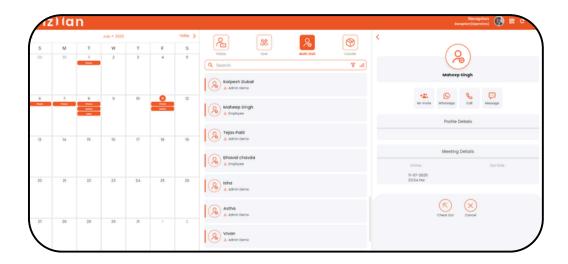


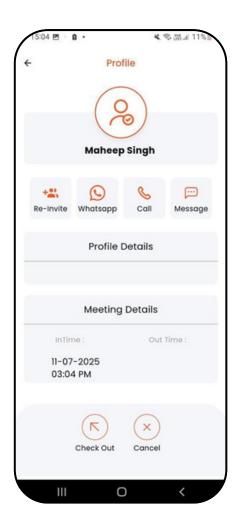


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Once, **Visitor** have completed work.

Click on Check-out.

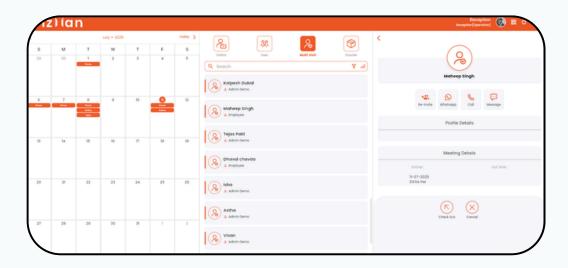


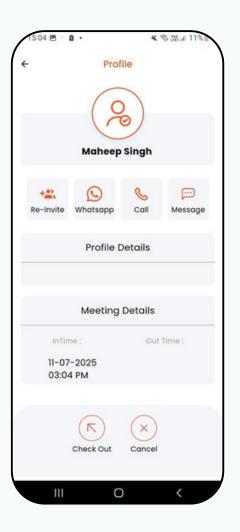




If Receptionist want to Cancel the meet then,

• Click on Cancel.





04 COURIER IN

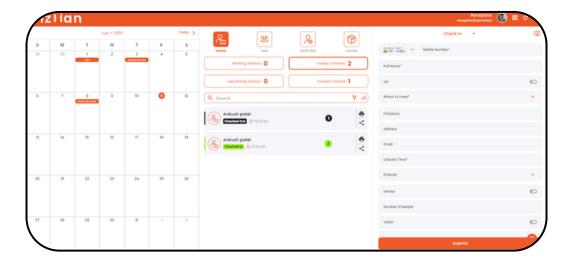


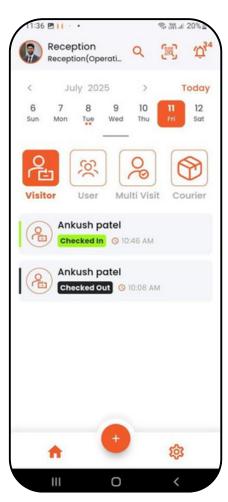
No need to worry about your courier you can check it with few clicks.



Click **Dropdown** to proceed for Web.

Click **+(Plus Icon)** to proceed for Mobile Application.

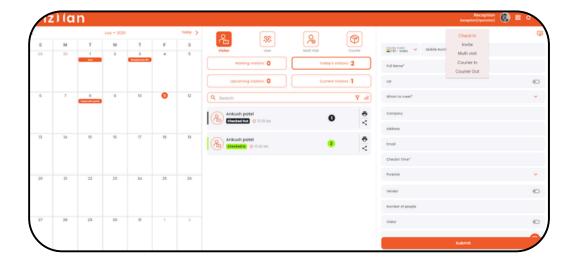


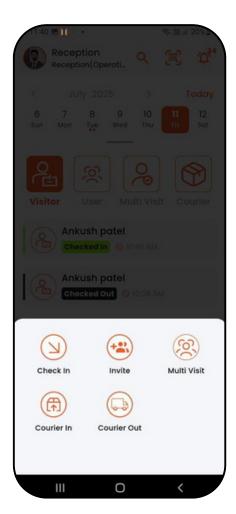




Click **Courier In** to proceed for Web.

Click **Courier In** to proceed for Mobile Application.

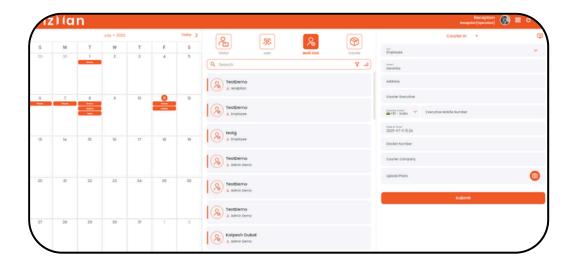


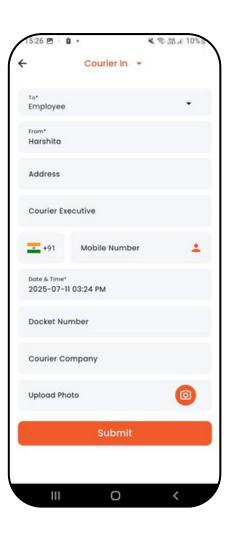




Fill the **necessary fields**.

Once done, click **Submit**.

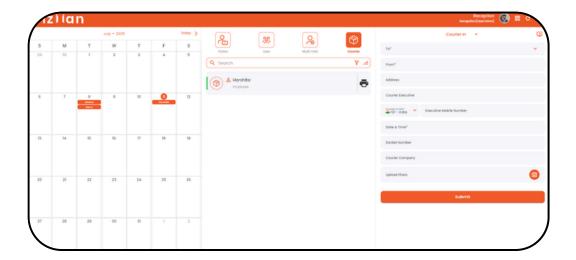


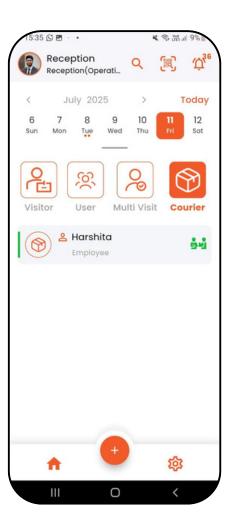




Invited will Courier show on Courier tab.

Click on particular Courier.

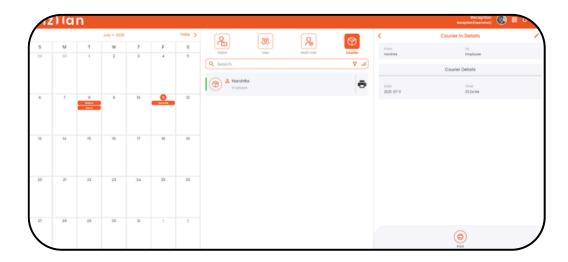


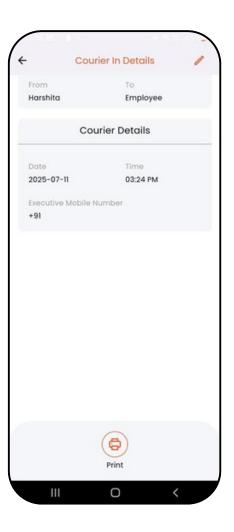




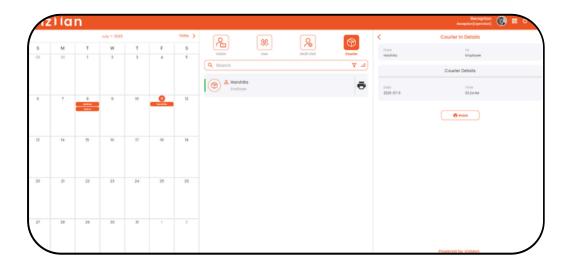
It will show the details of the **Courier**.

Click on Print.











04 COURIER OUT

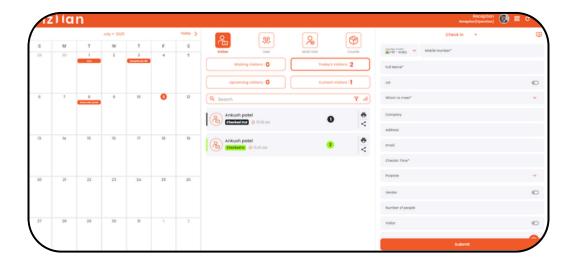


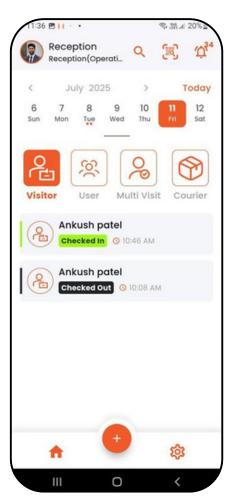
Want to send courier?
No need to worry, It will be Done in few Clicks.



Click **Dropdown** to proceed for Web.

Click **+(Plus Icon)** to proceed for Mobile Application.

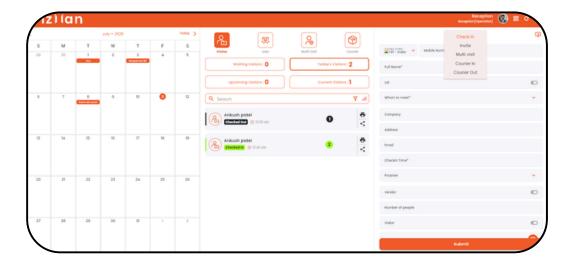


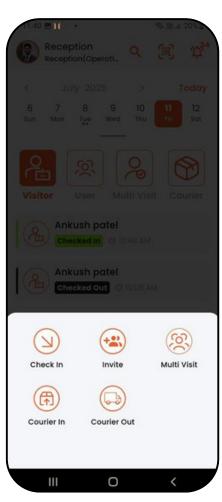




Click **Courier out** to proceed for Web.

Click **Courier out** to proceed for Mobile Application.

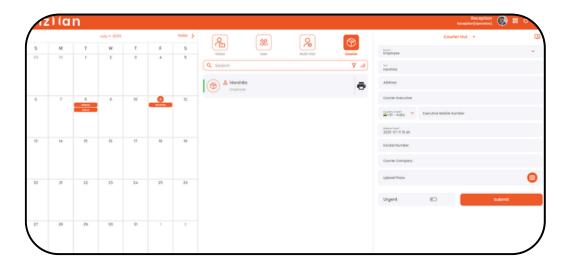


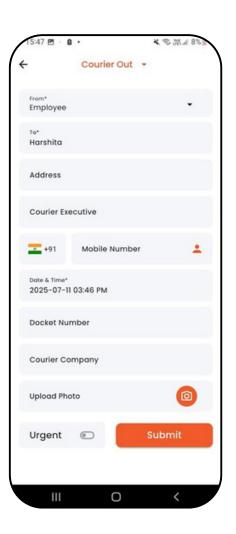




Fill the **necessary fields**.

Once done, click **Submit**.

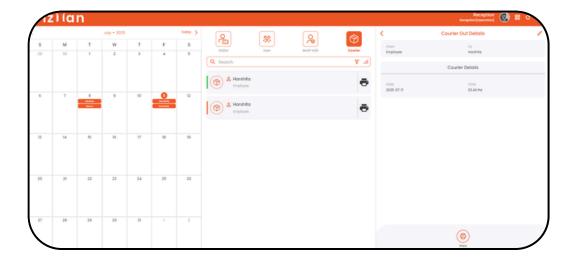


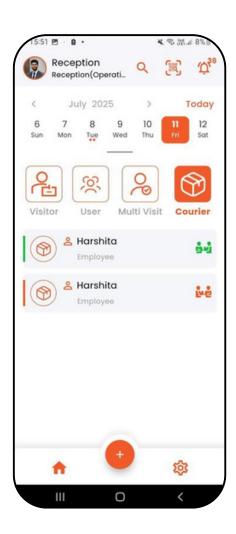




Invited will Courier show on Courier tab.

Click on particular Courier.

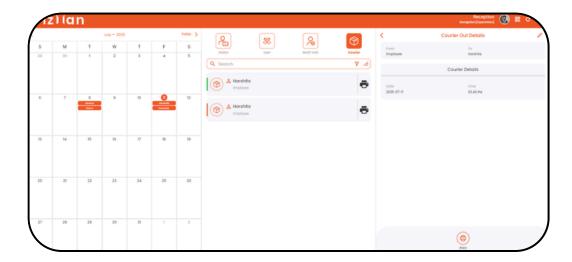


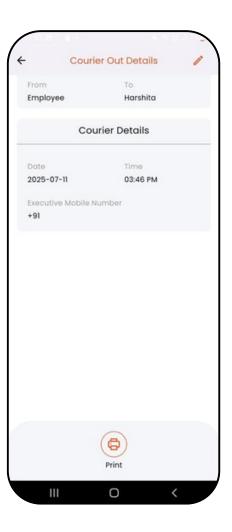




It will show the details of the Courier.

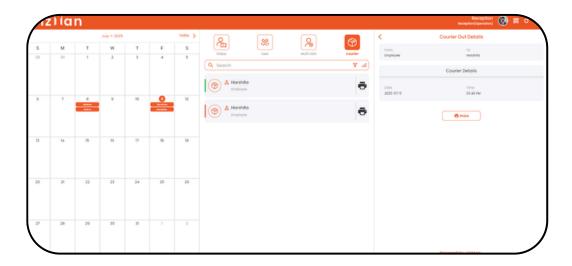
Click on Print.





COURIER OUT-STEP 6







04 QR CODE ACCESS

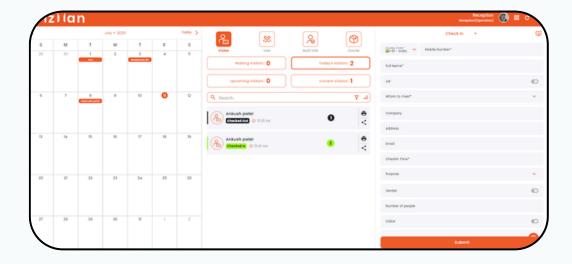


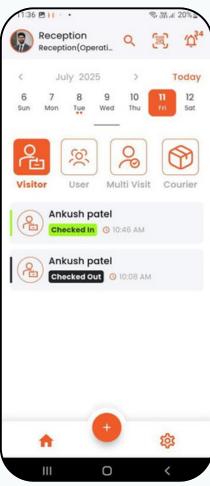
No need to type anything just scan the QR code. It's quick, easy, and instant.



On the top menu, click the **QR icon**.

The system will generate a **QR code** for your organization's **Self check-in** process. Visitor can check in by themselves.





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Scan QR Code with Mobile or Tablet.

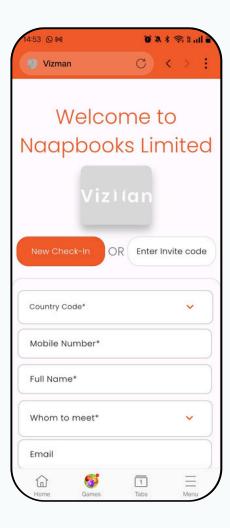






If you have invite then,

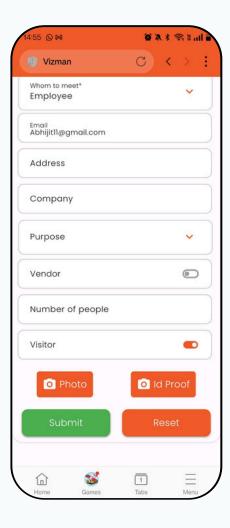
• Click on Check-In Tab.





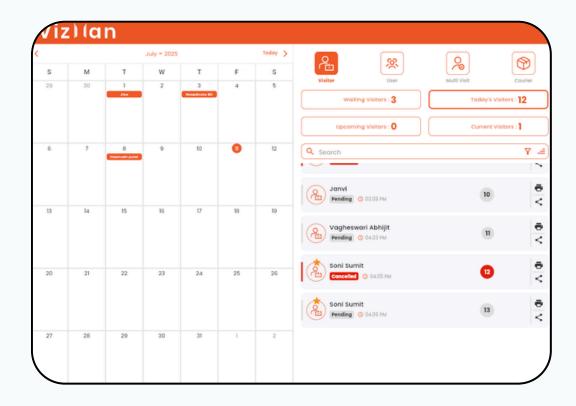
Fill all the Necessary Fields.

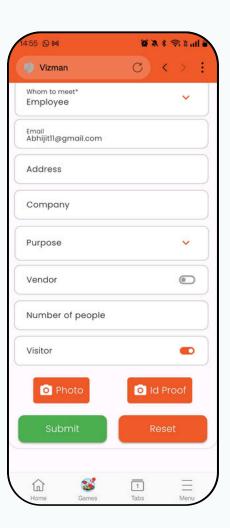
Once Done, Click on **Submit**.



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Visitor can be showed in Visitor Tab.

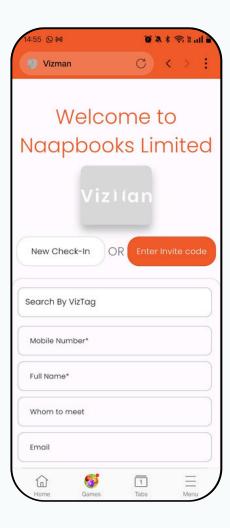






If you have invite then,

• Click on Enter Invite Code Tab.

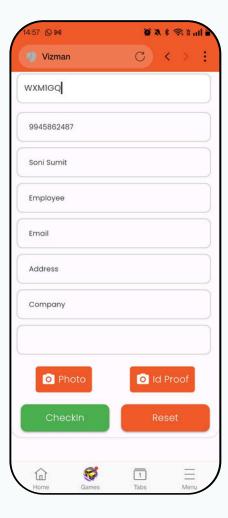


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Enter the **Invite code**.

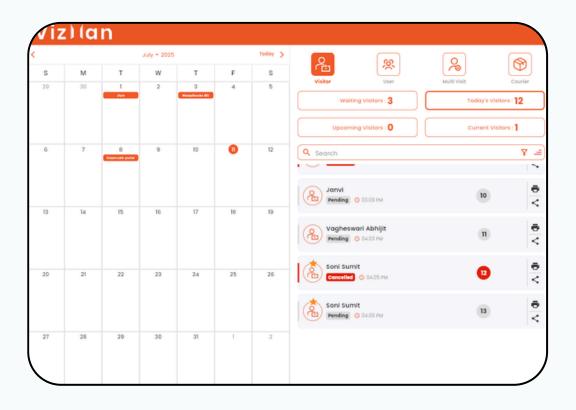
All the other Field will automatically Fill.

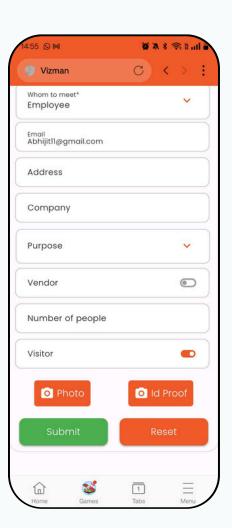
Once Done, Click on Check-In.



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Visitors can be showed in Visitor Tab.





05 PROFILE



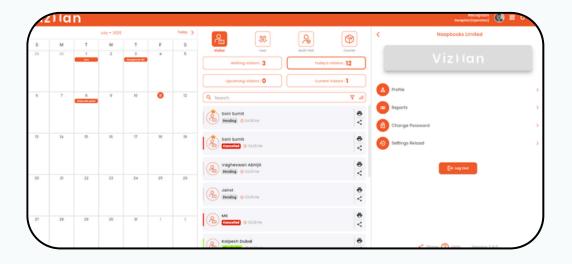
Don't worry — updating your profile won't take much of your time. It's quick, easy, and hasslefree.

PROFILE-STEP 1

On the top menu, click the **Profile** icon for Mobile or Tablet.

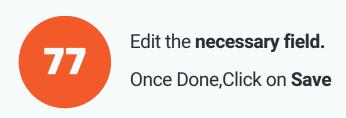
On the Bottom, click the **Settings** icon for Web.

In the top menu, click the **Profile.**

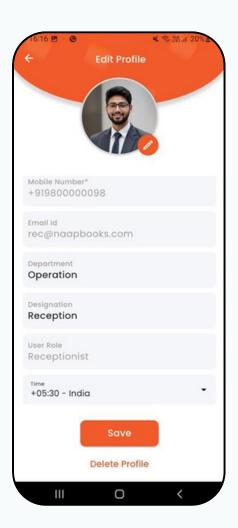




PROFILE-STEP 2







06 REPORTS



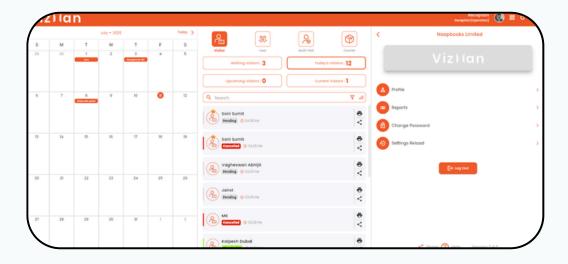
Need insights? Reports are just a click away — fast, easy, and detailed.

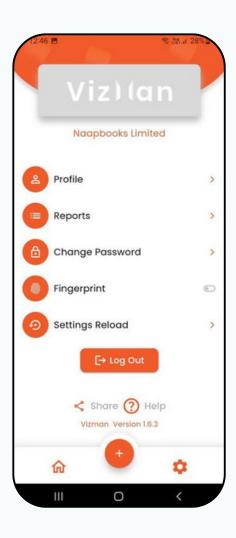
REPORTS-STEP 1

On the top menu, click the **Settings** icon for Mobile or Tablet.

On the top menu, click the **Profile** icon for Web.

In the top menu, click the **Report.**





REPORTS-STEP 2

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Select the **Dates** that you want to see the **Visitor Report.**

Click on Submit.





07 CHANGE PASSWORD



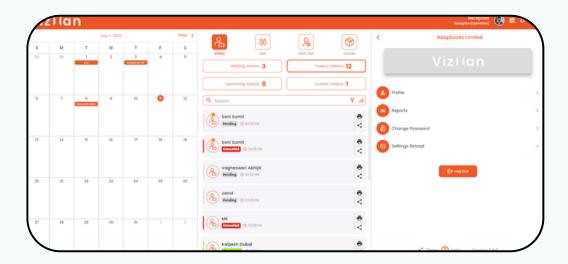
Need to change your password? It's fast, simple, and totally hassle-free.

CHANGE PASSWORD-STEP 1

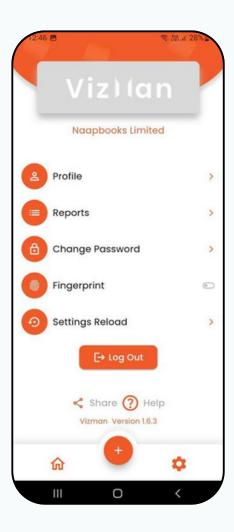
On the top menu, click the **Settings** icon for Mobile or Tablet.

On the top menu, click the **Profile** icon for Web.

In the top menu, click the **Change Password.**



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CHANGE PASSWORD-STEP 2



Fill the **necessary field.**

Once Done,Click on **Submit**

	Reception Reception(Operation)	00	C
Change Password			
Old Password			
New Password			
Confirm Password			
	Submit		

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← CI	hange Passwoi	rd
Old Password		
		0
New Password		
		•
Confirm Passw	ord	
		0
III	0	<

08 SETTINGS RELOAD



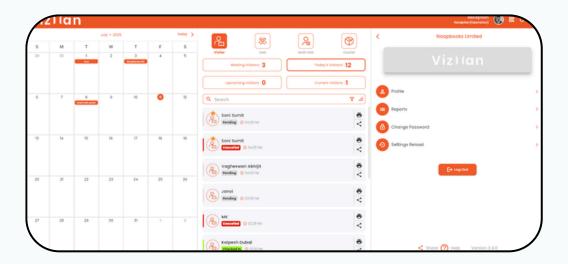
Need to reload your settings? Just one click and you're all set!

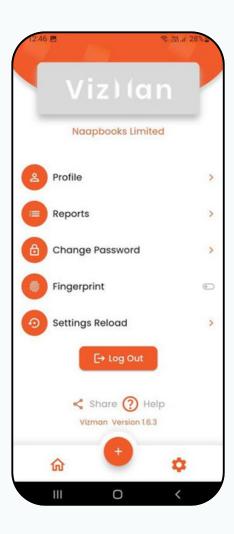
SETTINGS RELOAD-STEP 1

On the top menu, click the **Settings** icon for Mobile or Tablet.

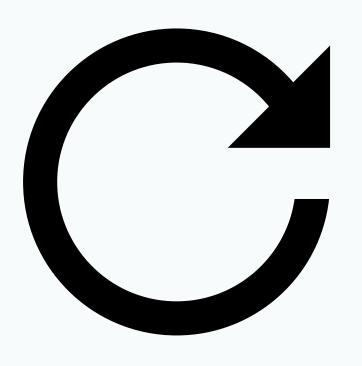
On the top menu, click the **Profile** icon for Web.

In the top menu, click the **Settings Reload.**





08 REFRESH



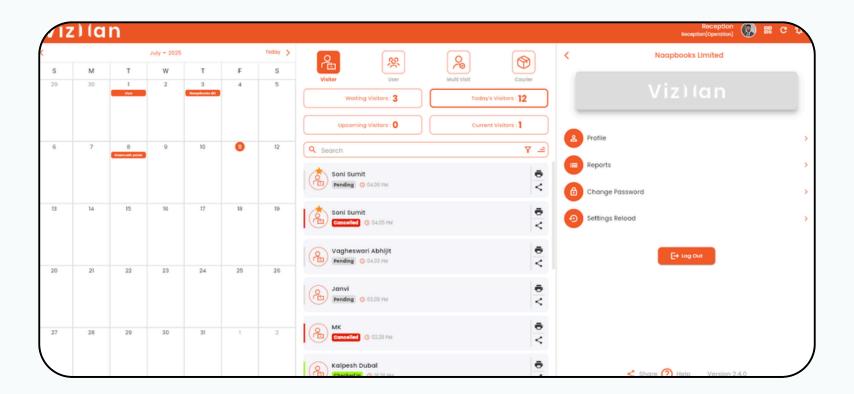
Need to refresh the page? Just one click and you're all set!

REFRESH-STEP 1



On the top menu, click the **Refresh icon**.

The system will **Refresh the page** and show new data.



09 NOTIFICATION

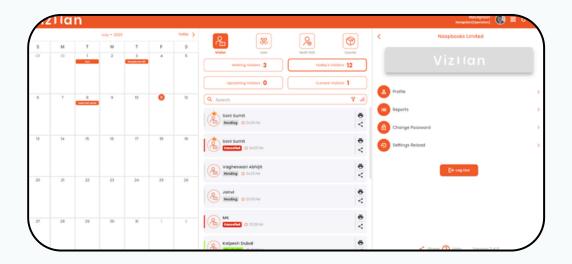


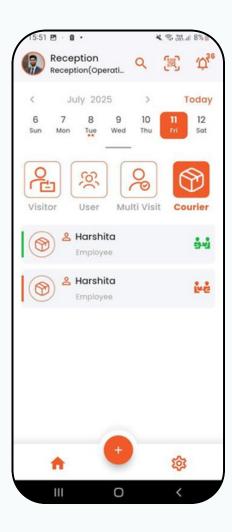
New updates? Click once to see your notifications!

NOTIFICATION-STEP 1

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On the top menu, click the **Notification icon**.





NOTIFICATION-STEP 1



All the **notifications** related to **Reception** can be seen here.

	Reception Reception(Operation)		00 0%	C	₩.
Notification Read All					
Employee has ended the meeting w	rith Nishit Patel		11-07-2	025 1	2.49 PM
Employee has started the meeting	with Ankush patel		11-07-2	025 1	2.43 PM
Employee has ended the meeting w	vith Ankush patel		11-07-2	025 1	0.25 AM
Kalpesh Dubal has checked-in for a	a meeting with Admin Den		9-07-20 in Demo		6.54 PM
Admin Demo has a scheduled meet	ting with Kalpesh Dubal or		9-07-20 025 06 :4		
Employee has declined the meeting	g with vaghesawari Abhijit		9-07-20 - 2025 1		
RAAJ has been checked out by Adn	nin Demo	(9-07-20	025 0	4.40 PM
Admin Demo has ended the meetin	g with RAAJ	(9-07-2	025 0	4.38 PM
Admin Demo has started the meeti	ng with RAAJ	(9-07-2	025 0	4.38 PM
RAAJ has checked-in for a meeting	with Admin Demo by Adn		9-07-2	025 0	4.38 PM



THANK YOU!

You've now completed your training on the Receptionist User Manual and its functionalities. Continue exploring the system, updating your profile, and performing your daily tasks effectively. For support, always refer to the **Help Center** or reach out to our customer care.